

Days from receipt to completion	Summary of allegation(s)	Complaint Category and type	Complaint Outcome (Humberside Police)	Review Outcome (LPB)	Recommendations to Force	Force response to Recommendation
27	The complainant alleges that an officer had a conflict of interest when dealing with the local hunt.	A - Delivery of duties and services A1 - Police action following contact	The service provided was acceptable.	Not upheld	N/A	N/A
23	The complainant alleges their neighbour identified themselves as a police officer, accused them of damaging their car and threatened to arrest.	A - delivery of duties and services A2 - Decisions	The service provided was acceptable.	Not upheld	N/A	N/A
18	The complainant alleges that officers were rude and inappropriate when addressing a harassment allegation. The complainant is dissatisfied with the conditions of their Community Resolution Order.	H - Individual behaviour H2 - Impolite and intolerant actions B - Police powers, policies and procedures	The service provided was acceptable. The service provided was acceptable.	Not upheld	N/A	N/A
15	The complainant is dissatisfied that the suspect of an investigation was not charged, which resulted in the case going statute barred.	A - Delivery of duties and services A2 - Decisions	The service provided was acceptable.	Upheld	A senior manager from the unit within the force, whose responsibility is the administration of justice, to review the facts of this case to ensure robust mechanisms are in place to prevent any repetition. There should be a focus on the time taken for decision-making, as well as considering why better forward planning ahead of the decision making was not in place.	Accepted
17	The complainant is unhappy that they have received a penalty notification when they dispute that they were using their mobile phone whilst driving. The complainant is unhappy with the way an officer spoke to them when they were stopped at the roadside for driving down a prohibited road.	A - Delivery of duties and services A4 - General level of service H - Individual behaviour H1 - Impolite language and tone	The service provided was acceptable	Not upheld	N/A	N/A
12	The complainant alleges they have not received any support from Humberside Police after reporting that they were a victim of an assault, whereas the suspect has received help and support.	A - Delivery of duties and services A4 - General level of service	The service provided was acceptable.	Upheld	The force considers making enquiries into the alleged improper disclosure of information to the mother, and aunt, of Mr xxx's partner. On completion of those enquiries, they should be provided with an explanation, and if any failings are identified in service delivery in respect of it, appropriate action should be taken.	Accepted
6	The complainant is dissatisfied that a PSCO attended their property unannounced several times and was confrontational, unprofessional and did not identify themselves.	H - Individual behaviour H3 - Unprofessional attitude and disrespect	The service provided was acceptable.	Not upheld	N/A	N/A

11	The complainant is dissatisfied with the manner in which officers have dealt with both they and their partner while at Scunthorpe General Hospital.	H - Individual behaviour H2 - Impolite and intolerant actions	The service provided was not acceptable.	Not upheld	N/A	N/A
11	The complainant alleges that an off duty police officer misused their powers during a road traffic incident. The complainant alleges that the force has misused their police powers to bring a malicious prosecution against them.	H - Individual behaviour H2 - Impolite and intolerant actions B - Police powers, policies and procedures B7 - Evidential procedures	The service provided was not acceptable. The service provided was acceptable.	Not upheld	N/A	N/A
9	The complainant is dissatisfied with several aspects of their detention within custody. The complainant is dissatisfied with their arrest where they are the suspect of malicious communications.	A - Delivery of duties and services A4 - General level of service B - Police powers, policies and procedures B3 - Power to arrest and detain	The service provided was acceptable. The service provided was acceptable.	Not upheld	N/A	N/A
8	The complainant is dissatisfied that they were arrested following the report of their missing spouse. The complainant is dissatisfied that an officer attended their property and interviewed their son. The complainant alleges that they did not receive any support regarding their mental health throughout an investigation.	B - Police powers, policies and procedures B3 - Power to arrest and detain B - Police powers, policies and procedures B8 - Out of court disposals B - Police powers, policies and procedures B8 - Out of court disposals	The service provided was acceptable. The service provided was acceptable. The service provided was acceptable.	Not upheld	N/A	N/A
14	The complainant is unhappy that a caution which was meant for the suspect in their case was left too long and became statute barred, and that they were not updated.	A - Delivery of duties and services A4 - General level of service	The service provided was not acceptable.	Not upheld	N/A	N/A
31	The complainant alleges they were wrongfully arrested and subsequently interviewed due to the lack of evidence the force held. The complainant is dissatisfied that their partner was not initially made aware of their arrest in custody. The complainant is dissatisfied that a section 18 search was conducted by their partner's colleagues at their home address. The complainant is dissatisfied that police officers did not transport them back to their home address after their release from custody.	B - Police powers, policies and procedures B3 - Power to arrest and detain B - Police powers, policies and procedures B5 - Detention in police custody B - Police powers, policies and procedures B2 - Search of premises and seizure of property A - Delivery of duties and services A4 - General level of service	The service provided was acceptable. The service provided was acceptable. The service provided was acceptable. The service provided was acceptable.	Not upheld	N/A	N/A
25	The complainant is unhappy with the outcome of an investigation in which they are the victim and wishes for this to be re-opened and investigated further.	A - Delivery of duties and services A4 - General level of service	The service provided was acceptable.	Not upheld	N/A	N/A

18	The complainant is dissatisfied that officers attended their home address and provided words of advice, stating this was unnecessary and a waste of police time.	A - Delivery of duties and services A1 - Police action following contact	The service provided was acceptable.	Not upheld	N/A	N/A
17	The complainant is dissatisfied with the use of force and arrest of their daughter.	B - Police powers, policies and procedures B3 - Power to arrest and detain	The service provided was acceptable.	Not upheld	N/A	N/A
	The complainant is dissatisfied with the handling of information throughout an investigation where they were the victim of a road traffic collision. The complainant is dissatisfied with the outcome of a road traffic collision which the other party committed offences.	D - Access and/or disclosure of information D3 - Handling of information A - Delivery of duties and services A2 - Decisions	The service provided was acceptable. The service provided was not acceptable.	Not upheld	N/A	N/A
11	The complainant is dissatisfied with the investigation into an offence of assault against their son.	A - Delivery of duties and services A4 - General level of service	The service provided was acceptable.	Not upheld	N/A	N/A
25	The complainant is dissatisfied with the way the force has dealt with an investigation where they are listed as the suspect. The complainant is dissatisfied with the lack of contact made to them throughout the investigation.	B - Police powers, policies and procedures B7 - Evidential procedures A - Delivery of duties and services A4 - General level of service	The service provided was acceptable. The service provided was acceptable.	Not upheld	N/A	N/A