

## NOT PROTECTIVELY MARKED

Days from receipt to completion	Summary of allegation(s)	Complaint Category and type	Complaint Outcome (Humberside Police)	Review Outcome (LPB)	Recommendations to Force	Force response to Recommendation
2	The complainant is dissatisfied that the police failed to attend and provide reassurance following a report of criminal damage  The complainant is dissatisfied that police failed to properly investigate the reports of criminal damage	A - Delivery of duties and services A4: General level of service	The service provided was not acceptable  The service provided was acceptable	Not Reasonable & Proportionate Upheld	The Force to provide Mr x with a fuller explanation of what is a 'proportionate investigation' and how that term fits the work which was carried out by the police in the case of damage to the three school minibuses and the young children being put in harm's way.	Accepted
4	The complainant alleges Humberside Police are refusing to investigate allegations relating to DA that the complainant has made against their ex-partner because of their gender.  The complainant alleges Humberside Police kept them in a cell for 20 hours and refused access to a solicitor.  The complainant alleges Humberside Police are refusing to give them their custody record.	F - Discriminatory Behaviour F8 - Sex  B - Police Powers, policies and procedures B5 - Detention in police custody  A: - Delivery of Duties & Services A3 - Information	The service provided was acceptable.  The service provided was acceptable.  The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
27	The complainant alleges that an officer has told a third party that it would be alright for them to sell items at a charity shop, when they did not belong to this third person.	A - Delivery of duties and services A1 - Police action following contact	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A

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27	<p>The complainant wished to make a formal complaint regarding their arrest. The complainant was allegedly charged with attempted murder, driving offences and possession of a weapon. The complainant alleged they did not need a licence for the firearm, but it was seized.</p> <p>The complainant is dissatisfied as they state that in a statement which was taken from their spouse by the police, the spouse allegedly lied in the statement.</p> <p>The complainant alleged their Subject Access Request had information missing from it.</p> <p>The complainant alleged they have made multiple reports of fraud by their ex-spouse, however this is not being investigated by Humberside Police.</p> <p>The complainant alleged they have not had a response from a previous complaint regarding the seizure and damage to their property.</p> <p>The complainant advised they were told by Humberside Police that they do not need to respond to their letters, however the complainant alleged the Force must respond within 28 days due to Subject Access Request law.</p>	<p>B - Police powers, policies and procedures B3 - Power to arrest and detain</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>D - Access and/or disclosure of information D2 - Disclosure of information</p> <p>A - Delivery of duties and services A4 - General level of service</p> <p>B - Police powers, policies and procedures B2 - Searches of premises and seizure of property</p> <p>B - Police powers, policies and procedures B9 - Other policies and procedures</p>	<p>The service provided was acceptable.</p> <p>The service provided was acceptable.</p> <p>The service provided was acceptable.</p> <p>Unable to determine whether service was acceptable or not. Explanation provided previously.</p> <p>No further action. Explanation provided previously.</p> <p>The service provided was acceptable.</p>	<p>Reasonable &amp; Proportionate Not upheld</p>	N/A	N/A
21	The complainant is unhappy with information disclosed by Humberside Police to Social Services.	D - Access and/or disclosure of information D2 - Disclosure of information	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
18	The complainant is unhappy with how Humberside Police as a Force have dealt with their investigations.	A - Delivery of duties and services A4 - General level of service	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
14	<p>Dissatisfied with the actions of the officer who reviewed reported offences, stating that the reviewing officer was not independent to the investigation and made false allegations.</p> <p>Dissatisfied with the investigative actions conducted in relation to their ongoing reports to Humberside Police of Malicious Communications and Harassment.</p> <p>Dissatisfied that the Victims Code of Practice was not adhered to when the offences they reported were being investigated.</p>	<p>A - Delivery of duties and services A4 - Police action following contact</p>	<p>The service provided was acceptable.</p> <p>The service provided was acceptable.</p> <p>The service provided was acceptable.</p>	<p>Reasonable &amp; Proportionate Not upheld</p>	N/A	N/A

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27	The complainant is dissatisfied with the handling, and surrounding circumstances, of an investigation in which they are the suspect, where they were alleged to have made off from a fuel forecourt without paying for fuel.	A - Delivery of duties and services A4 - General level of service	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
11	The complainant is dissatisfied with the behaviour of an officer in relation to a Notification of Intended Prosecution which was issued to them, regarding a public order incident.  The complainant is dissatisfied with a meeting they had with the sergeant at the police station as they believe they were not taken seriously.	H - Individual behaviour H3 - Unprofessional attitude and disrespect  H - Individual behaviour H3 - Unprofessional attitude and disrespect	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
14	The complainant is dissatisfied with a lack of contact concerning investigations in which they are involved.  The complainant is dissatisfied with the outcome of the investigations.	A - Delivery of duties and services A4 - General level of service  A - Delivery of duties and services A2 - Decisions	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
16	The complainant alleged a data breach has occurred in that Humberside Police were unlawfully provided with out of date medical information which was then shared internally.  The complainant is unhappy with multiple statements made by an officer, alleging the officer was 'grossly wrong, inflammatory and potentially libellous'.	D - Access and/or disclosure of information D2 - Disclosure of information  H - Individual Behaviour H4 - Lack of fairness and impartiality	The service provided was not acceptable.	Not Reasonable & Proportionate Upheld	1) PS x's email and behaviour in respect of this complaint is subject to formal review with a view to it being deemed Practice Requiring Improvement and addressed by formal Reflective Practise Review Process for the officer.  2) A formal apology from the force for PS x portraying matters, of which they had no personal first-hand knowledge or which they had not verified or checked for accuracy, as being 'facts' upon which a withdrawal of a firearms certificate could be made.  3) Records are amended suitably to avoid any further adverse impact of the unsubstantiated comments in PS x's email.	Accepted
20	The complainant is dissatisfied with the circumstance of their arrest on 8 April 2022.  The complainant is dissatisfied with the necessity for the detention and the length of time spent in custody.	B - Police powers, policies and procedures B3 - Power to arrest and detain  B - Police powers, policies and procedures B5 - Detention in police custody	The service provided was not acceptable.	Not Reasonable & Proportionate Upheld	1) The force obtain an account from PS x and any other supervisor involved in the deployment of PC xx and PC xxx to arrest Ms x, covering the decision to have Ms x arrested, rather than dealing with the incident as safeguarding for a vulnerable female. <>  2) Mr x, on Ms x's behalf, is kept aware of any further investigative steps taken, and is provided with a fuller explanation to their complaint, once matters have been clarified.	Not accepted

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27	The complainant is dissatisfied with the manner he was spoken to at the roadside.	H - Individual behaviour H1 - Impolite language and tone	The service provided was not acceptable.	Not Reasonable & Proportionate Upheld	1) Details of the complaint to be forwarded to PC x's supervisor for them to assess their behaviour, in the light of the complaint from Mr xx  2) Any identified shortfall in performance to be addressed as reflective practice with PC x  3) Mr xx to be updated with the action taken and to receive an apology if it is established that the service by PC x was less than acceptable	Accepted
	The complainant is dissatisfied that the force will not investigate an allegedly fraudulent crematorium form submitted concerning their late spouse and alleges that a criminal offence has been committed in the falsification of the form.	A - Delivery of duties and services A2 - Decisions	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
22	The complainant alleges that an officer has breached the Standards of Professional Behaviour concerning Honesty and Integrity by referencing an allegation on an investigation report which the complainant states there is no evidence to substantiate.	D - Access and/or disclosure of information D2 - Disclosure of information	The service provided was acceptable.	Reasonable & Proportionate Not upheld	N/A	N/A
17	The complainant is dissatisfied with how police have dealt with a road traffic collision where they were the victim.	A - Delivery of duties and services A4 - General level of service	The service provided was not reasonable or proportionate	Not Reasonable & Proportionate Upheld	1) The force to ask Inspector x to assess the performance of former PC xx's supervisor in this case and formally address any identified failings as practice requiring improvement/reflective practice. This is to make it less likely in future for such failures in service as have happened in this case, to occur.	Accepted

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26	<p>Dissatisfied with numerous aspects of their arrest including Humberside Police trying to build and gather evidence whilst they were in custody.</p> <p>Dissatisfied with numerous aspects of how they were dealt with as a victim. They feel that Humberside Police are choosing to treat them as the troublemaker.</p> <p>Dissatisfied with how PC x has dealt with them in regards to the investigation.</p> <p>The complainant alleges that they are being harassed by Humberside Police.</p>	<p>A- Delivery of duties and services A1- Police action following contact</p> <p>A - Delivery of duties and services A1 - Police action following contact</p> <p>A - Delivery of duties and services A1 - Police action following contact</p> <p>H - Individual behaviour H5 - Overbearing or harrassing behaviours</p>	<p>The service provided was acceptable.</p>	<p>Not upheld</p>	<p>N/A</p>	<p>N/A</p>
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