



HUMBERSIDE
POLICE & CRIME
COMMISSIONER



ANNUAL REPORT

2021-22

OUR KEY ACHIEVEMENTS



£1.69m of savings achieved



Humberside Police received the Silver Award for Police Service of the Year 2021



374 enquiries dealt with on behalf of the public



35 FOI (Freedom of Information) requests received



0 (zero) complaints about the Chief Constable's own conduct



112 individual complaint review applications dealt with, 16% of which upheld



Almost 50 members of the public volunteer with our office to help the PCC hold the force to account



7 Misconduct Hearings and 2 Police Appeal Tribunals dealt with



Over 30,000 subscribers to 'My Community Alert'



£432k additional money from Home Office Safer Streets Fund for West Marsh, Grimsby



£390k additional Hot-Spot Funding from the Home Office to tackle Violent Crime



Over £380k additional funding from the Home Office for Domestic Abuse and Sexual Violence Intervention Services



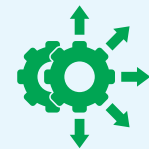
Over £200k of funds recovered from Criminality and Re-invested into the Community



Over 2,000 responses to our Police and Crime Plan consultation



£1.02m additional funding secured to support local projects and expand services



Restructured local partnership funding through new Community Safety Fund services

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FOREWORD FROM JONATHAN EVISON

I am very pleased to present to you the Annual Report 2021-22 of the Office of the Police and Crime Commissioner (OPCC) for the Humberside Police area.

This is my first annual report since taking office in May 2021 and what a year it has been. I have met literally thousands of people and hopefully raised the profile and scope of the work of my office, gathering information from residents, councils/councillors, community groups and service providers. I have also commissioned additional services and updated every household in the Humber region regularly through newsletters, multimedia platforms, radio and TV. To support this, it has been imperative that I continued to work with the Chief Constable to secure significant and sustained improvements in Humberside Police.

To give some detail, I set a target to bring in £4 million of additional funding over this year and the next two years. I can report that we have already reached £1.98m, which will support policing and address issues affecting communities.

Additional officers have come into the force as part of the 20,000 Government uplift and more continue to arrive. Force police officer strength now stands at a ten-year high of 2,138 – this will continue to increase during 2022-23.

My Police and Crime Plan survey achieved nearly double the response numbers than in previous years, and we continue to grow this through initiatives like My Community Alert, which over 30,000 people have now signed up to. A couple of examples of Home Office grants include hot-spot funding £390k and Safer Streets £432k. The police have also recovered funds from criminal activity, through drugs confiscation and property disposal totalling around £200k, which I will invest into catching offenders – using their cash to catch more criminals.

The 999/101 contact system now stands as one of the best in the country and continues to improve. More volunteers have also been recruited into helping my office support and scrutinise both the police and wider stakeholder groups – this includes our Joint Independent Audit Committee, Independent Custody Visits, the scrutiny of both police powers (use of force and stop and search) and hate crime, and Police Appeals Tribunals. Over 50 people are now working with us as volunteers.

We have embarked on campaigns ranging from fraud awareness, Domestic Abuse, and Violence Against Women and Girls (VAWG). We have commissioned help and support services for veterans, young people, education initiatives and a range of other interventions to promote safer communities, youth diversion, and help and support for victims.

My preface gives only the briefest indication of the work we do. I commend the full Annual Report to you for the detail and look forward to continuing and accelerating all the work described. This work will be significantly added to over the next two years through a range of activities. I will also ensure that we continue to accelerate the uplift of police officer numbers and improve their response to residents in the Humber region.



Jonathan Evison
**POLICE AND CRIME
COMMISSIONER FOR
HUMBERSIDE**

COMMISSIONER IN THE MEDIA

Click the links to read the stories on our website

JUNE
2021



Funding secured to help cut crime in Grimsby neighbourhood

JULY
2021



Partners pledge to work together to tackle violence against women and girls

AUGUST
2021



Funding awards for Domestic Abuse and Sexual Violence services

SEPT
2021



Humberside Police wins Silver Award for UK Police Service of the Year 2021

SEPT
2021



Funding awarded to tackle violent crime in the Humber region

JAN
2022



More than £200,000 to be invested into the community thanks to Drugs Misuse Act and criminal assets

INTRODUCING THE 2021-22 ANNUAL REPORT

The annual report 2021-22 is my opportunity to demonstrate the impact and value of the work that my team has achieved this year on behalf of the Police and Crime Commissioner (PCC). This includes reporting on the extent to which we delivered our Delivery Plan and providing an update on the broader work of the Office of the Police and Crime Commissioner (OPCC).

To anyone familiar with the format we have used previously, this document is constructed in a similar way. It provides an easy to understand 'at a glance' summary of our achievements using a RAG rating system demonstrating the degree to which the Delivery Plan objectives were achieved. We strive of course to have a green dashboard, however there are reasons why we may have not fully achieved something or deviated from the plan throughout the year. The report provides a summary of why the rating is given green, amber or red.

The report provides information on our key areas of work:

FINANCE – how we spend your money, the impact of the year's activities on our reserves.

ASSURANCE AND STATUTORY DUTIES – how we hold the force to account and how we ensure the statutory duties of the PCC are completed. This includes how we work with volunteers to provide further oversight of the force.

COMMUNICATIONS AND CAMPAIGNS – how we tell the public about the work of the PCC and OPCC and the key campaigns we have run throughout the year.

POLICY AND PARTNERSHIPS – how we work with wider stakeholders and partners to impact on the wider community safety agenda.

COMMISSIONING AND GRANTING – how we commission services and what services we commission for the community.

The year was subject to some disruption still from the Covid pandemic, however we managed to operate business as usual for most of the year. There were delays though as a result of diverting our efforts to areas of work that took priority over some planned tasks. One of the most significant changes in this financial year occurred because of the May 2021 Police and Crime Commissioner Elections whereby we saw a new Commissioner, Jonathan Evison, elected. We had as a team already established a Delivery Plan for the year that was endorsed by the new Commissioner, however there were key changes that were required to enable the office to adapt to the delivery of his objectives.

This led to the organisational structure requiring review and a re-structure was implemented and concluded in October 2021.

The agility of the team responding to the change in Commissioner is in my view to be applauded. The team worked at pace to ensure an in-depth consultation via a survey with the public. The Police and Crime Commissioner also engaged directly with stakeholders to help build the Police and Crime Plan. Over 2,000 responses were received from the public to assist the PCC in establishing priorities for the plan. Our office was the first of those with a new Police and Crime Commissioner to release a new Police and Crime Plan, endorsed by the Chief Constable and the Police and Crime Panel in October 2021.

The Police and Crime Plan has reinforced our commitment to tackle Violence Against Women and Girls, Domestic Abuse, Anti-Social Behaviour, and the impact of substance misuse. It endorses our support of early intervention and supporting young people to avoid them entering the criminal justice service. It also makes clear our intention to create a Victims Hub, improving the support available for those impacted by crime. Our structure has therefore adapted throughout the course of the year to align with these priority areas.

Our PCC set ambitious goals for the team in attracting additional grant investment for the area. My team have continued to work with the same level of ambition to meet this goal. We also continued to lobby for support from the Home Office for recognition of the need to establish a Violence Reduction Unit (VRU). In the final quarter of 2021-22 we were awarded funds to pilot Hot Spot Policing. Working with Humberside Police, we provided funds for the force to ensure additional patrols in high demand areas, resulting in a reduction in both incidents and crime in the area. At the end of the financial year we were informed of the opportunity to apply to be recognised as a VRU area and created the Violence Prevention Partnership.

Our work in supporting the PCC to hold the Chief Constable to account has continued and we are enthused with the progress being made by the force. Our Accountability Board and wrap around assurance has demonstrated results in providing the PCC with access to information to track progress of the force. This year we nominated our force for the Police Service of the Year as a result of our confidence in their progress. The force went on to be recognised as Silver award winner by the Public Sector Transformation Awards and I had the honour of attending the ceremony with our Chief Constable to receive the award. Alongside this the force continued to grow in officer numbers and to achieve the challenging savings targets set by the PCC.

2021-22 was a challenging year to lead the OPCC. Change is always complex to navigate but the OPCC team, to whom I extend my sincere thanks and who I fondly refer to as my work family, achieved above and beyond once again in making a difference to our communities. The achievements described in this report are the combined efforts of many people. Our valued partners, volunteers and commissioned service providers all worked with the OPCC team to make a difference. The additional grant monies that the OPCC team were successful in applying for this year provided additional resource and support to victims, as well as crime reduction initiatives to a value well in excess of the costs of running the office.

The dedication to our values and ways of working has meant we have moved into 2022-23 with a clear vision for what we want to achieve, the resources to achieve it, and the support of our PCC in empowering the team to make a difference. Progress to date against the Police and Crime Plan is positive and I am confident that I will have much to inform the public of in terms of progress in our next annual report.



Rachel Cook
CHIEF EXECUTIVE

The Police and Crime Commissioner recommended an increase in the precept for 2021-22 of 6.6%, supported by a fully costed Medium Term Resource Strategy (MTRS) which provided details of the resources available to support delivery of the Police and Crime Plan. It covered the period 2021-22 to 2025-26 and sought to ensure the precept decision was set in the context of medium term financial and staffing projections.

The Police and Crime Panel (PCP) supported this proposal. After considering the Panel's comments, the Police and Crime Commissioner implemented a precept of £243.21 for a Band D property, an increase of £14.99.



2021-22 Revenue Budget – End of Year

	Approved Budget 2021-22	Outturn 2021-22	Variance 2021-22
Group Position	£m	£m	£m
Chief Constable	195.449	192.292	(3.157)
Police and Crime Commissioner	4.288	4.246	(0.042)
Capital Financing	5.707	5.657	(0.050)
Net Expenditure	205.444	202.195	(3.249)
Less unspent Reserve Funded Activity			1.218
Less Remaining COVID Grant Funding			0.544
Less Income from COP 26 – Earmarked for Well-being			0.458
Base Budget Underspend			1.029

The underspend on the Chief Constable's budget is largely due to the following underspends:

Police Staff pay (£0.570m), IT (£0.355m), Pension Contributions for Ill-Health (£0.315m), Utility Costs (£0.311m),

The following table provides details of the Capital Expenditure incurred in 2021-2022:

Capital Estimates	2021-22 £000 Budget	2021-22 £000 Actual	2021-22 £000 Variance
Building Schemes	17.918	15.908	(2.010)
Information Technology	6.072	3.515	(2.557)
Vehicles and Equipment	2.691	1.554	(1.137)
Total	26.681	20.977	(5.704)

The underspend on the Capital Programme is made up of building works at Melton 2 delays (£1.727m) and vehicles and equipment lead times (£1.137m)

The savings target for 2021-22 was £0.750m and the Chief Constable overachieved this target during 2021-22 with significant savings of £1.694m achieved.

RESERVES

The Police and Crime Commissioner retains a number of Reserves, details of which are provided below:

	At 1 April 2021 £m	Actual Use In 2021-22 £m	At 1 April 2022 £m
Earmarked Reserves			
Performance Improvement Reserve	11.1	4.5	15.6
Risk Management Reserve	1.9	(0.3)	1.6
Partnership Reserve	1.3	0.5	1.8
Total Earmarked Reserves	14.3	4.7	19.0
General Reserves	6.1	0.3	6.4
Total Reserves	20.4	5.0	25.4

The annual accounts for the Force and OPCC 2021-22 will be completed by early July 2022 and presented for audit.

FINANCE 2022-23 ONWARDS

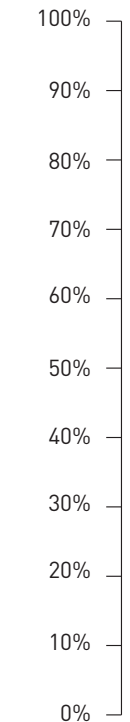
In February 2022 the Police and Crime Commissioner approved the updated Medium Term Resource Strategy (MTRS) covering the five-year period from 2022-23 to 2026-27. The MTRS sets out the resources required to continue to deliver our Police and Crime Plan. As part of the development of the MTRS, the Police and Crime Commissioner approved an increase in the Precept of £9.99 (4.1% for a Band D property) for 2022-2023. The Police and Crime Commissioner's spending plans are affordable over the medium term.

As part of the current Police and Crime Plan, the PCC has set a target of securing £4m of extra investment over his term, on top of the core budget to support policing and address issues affecting communities. In his first year in office alone, £1.98m has been generated, equating to 49.50% of the total target

	Extra Investment (£m)
Contracts & Commissioning	1.02
Grip/Hotspot	0.46
Drug Confiscation Fund	0.17
Property Disposed	0.03
STAR	0.30
TOTAL	1.98
TARGET	4.00

Contracts & Commissioning	£1.02
CAPVA	£200k
Male Rape Support Fund	£57k
Safer Streets Fund	£432k
ISVA	£105k
IDVA	£234k

May 2024



May 2021

JOINT INDEPENDENT AUDIT COMMITTEE (JIAC)

The Joint Independent Audit Committee consists of 5 paid members and is a key component of our corporate governance.

The purpose of the Committee is to provide independent advice and assurance to the PCC and the Chief Constable on the adequacy of the governance and risk management arrangements, internal controls and financial reporting, treasury management, and internal and external audit, thereby helping to ensure efficient and effective procedures and practices are in place.

Joint Independent Audit Committee Member: "I think volunteering is very much win-win. I think people can add value to their community."

The Committee meets 5 times a year (with additional meetings by exception if required). Members of the Committee regularly attend other meetings run by the PCC and the Chief Constable.

Further information on JIAC can be found via the following link:

www.humberside-pcc.gov.uk/Transparency/How-We-Make-Decisions/How-We-Make-Decisions.aspx



ASSURANCE AND STATUTORY DUTIES

The Police and Crime Commissioner has a statutory duty to hold the Chief Constable to account for Force performance. To work towards the outcomes in the Police and Crime Plan, the OPCC Activity Plan 2021-22 identified a series of deliverables to contribute towards working to those outcomes. The below outlines achievements against the Activity Plan:

Understandable and streamlined statutory processes for the team with clear ownership. Shared understanding and resilience of office processes.

- ✓ Review undertaken of staffing and structure in team.
- ✓ New administrative post created to enable onward progression of a Communications Officer post, also newly created.
- ✓ Reviewed and appointed to Personal Assistant. All posts realigned to support improvements to general correspondence handling processes, making the most of capacity and providing resilience.

Public-facing information for complaints oversight.

- ✓ Complaint narrative published as part of amended Specified Information Order. Also reviewed and restructured to create improved oversight mechanism for police standards and conduct – this includes complaints, reviews, recommendations, and progress of protracted investigations.

Fully transparent method for seeking assurance around regional collaborative working.

- ✓ OPCC has worked with the Force and region to develop a template covering key aspects of regional working – this is helping to create transparency for both the PCC and public.
- ✓ OPCC will continue to monitor and influence reporting mechanisms for the region.

Fully transparent self-assessment process in place.

- ✓ Code of Corporate Governance rewritten and published. OPCC fully compliant with requirements of the Code. Action Plan in place for areas requiring improvement.

Independent Custody Visiting (ICV) Scheme that meets statutory requirements and provides insight into the treatment of detainees.

- ✓ ICV scheme completely reviewed, recruited to and new approach embedded. OPCC is fully compliant with requirements and working towards platinum standard.

ASSURANCE AND STATUTORY DUTIES

Independent scrutiny approach that ensures the PCC is able to hold the Force to account.

- ✓ Independent scrutiny chair now in place, enabling ethics and scrutiny process to be run by/for local people.
- ✓ Ethics and Scrutiny Board and Hate Crime and Police Powers Scrutiny Groups now in place.
- ✓ Independent scrutiny members recruited, and processes realigned.

Reinstated and developed Appropriate Adult Scheme covering the North Bank (Clough Road) Custody Facility, with full-time on-site provision if feasible.

- ✓ OPCC reviewed approach with Hull University Students Union and determined the duty should sit within a local authority.
- ✗ Discussions have commenced with Hull City Council, who the OPCC are working with to ensure development of the approach.

Domestic Abuse Scrutiny Panel that meets frequently and ensures dissemination of learning and good practice.

- ✓ This was in the planning stages during the year – we made contact with a number of the main Domestic Abuse (DA) groups to discuss the future approach to scrutiny. Links were also made with the Force DA group.
- ✗ Next steps are agreeing the stakeholder list, and development of the new approach and terms of reference. This work will commence during the coming year.

Fully embedded Pentana system, utilised by all staff with full and frequent reporting.

- ✗ OPCC commenced development of reporting, but it remains at early stages. Staffing restructure will increase capacity to review and develop this area of business during 2022-23.

Compliance with the CIPFA Code of Practice on Financial Management.

- ✓ OPCC now fully compliant with requirements, reported to the Joint Independent Audit Committee (JIAC).

A mechanism which ensures the community voice is captured.

- ✓ Public consultation through surveys to gather public feedback, enabling the PCC to ensure public priorities are incorporated into the Police and Crime Plan. Reviewed and resurveyed bi-annually.

Increased engagement with a wider public audience through maximised use of existing channels and having in place new digital, media and public engagement opportunities.

- ✓ Agreement with all Local Authorities (LAs) for regular articles from PCC in residents' magazines, ensuring every household in the area is reached.
- ✓ New campaign of informative video blogs featuring the PCC provides updates and information on the wider work of the OPCC.
- ✓ Increased use of My Community Alert platform, with over 30,000 subscribers.

A comprehensive Fraud campaign with increased awareness of Fraud techniques and maximised prevention.

- ✓ Campaign "Take 5 to stop Fraud" launched and is ongoing with informative messages to increase awareness of fraud and scams.



TO STOP FRAUD™

IT'S OK TO SAY NO! - STOP FRAUD
TAKE 5 MINUTES & HAVE A PLAN.
 Remember **YOU HAVE THE RIGHT TO SAY NO.**

TAKE FIVE TO STOP FRAUD™

You do not have to answer the door. Be ready to Say **NO** and close the door.

You can say **NO** and hang up. Be ready to say **NO**.

If you get lots of letters asking for money - **BIN them** and tell someone you trust.

Never give anyone your bank or personal details or your pin number.
 If you feel worried tell someone you trust.
 If you are worried by anyone you do not know with vouchers.

#SAYNOTOFRAUD

HUMBERSIDE POLICE & CRIME COMMISSIONER

BE READY, KNOW WHAT YOU WILL SAY - WRITE IT HERE:

At the door _____
 On the phone _____

Write down the phone number of who you will tell if you become worried.

NAME	PHONE NUMBER

POLICE _____

ACTION FRAUD _____

If I am worried by someone **101**
 If someone is at my house and won't go **999**
0300 123 2040

SCRUTINY VOLUNTEERING

On behalf of residents, the role of the Police and Crime Commissioner includes oversight of Humberside Police to ensure it meets the needs of our communities. To do this, our office scrutinises certain aspects of police work through members of the public. These activities include:

- ▶ Monitoring police powers such as the use of force and stop and search.
- ▶ How hate crimes are responded to.
- ▶ Independent Custody Visitors who check on the welfare of detainees.
- ▶ Joint Independent Audit Committee (as mentioned earlier) to check on our finances and procedures.
- ▶ Independent Members for Police Appeals Tribunals.

Significant parts of our scrutiny involve members of the public helping us check that Humberside Police works well and ethically. Volunteers are vital – they provide real life experiences, generate new ideas and ways of doing things, and challenge assumptions about existing ways of working. Volunteering is also a great way to meet new people and become involved in helping to improve your police service and community. You can find out more about our volunteering opportunities through our website and via our social media.



Scrutiny Volunteers Celebration Event

HUMBERSIDE INDEPENDENT CUSTODY VISITING (ICV) SCHEME

Police and Crime Commissioners are required by the Home Office National Preventative Mechanism (NPM) to run Independent Custody Visiting (ICV) Schemes as part of their assurance framework and community oversight. Our scheme is supported by ICVA (Independent Custody Visiting Association), and we continue to work closely with them on a national level, including representing them at meetings of the UK National Preventative Mechanism. Our local scheme consists of two teams of volunteers who make unannounced visits to police custody. The local custody estate consists of two large modern suites, with 36 cells in Grimsby and 40 cells in Hull.

Volunteers carry out inspections at each suite ideally once per week, visiting detainees in their cells. They speak to detainees, asking them questions about their treatment and welfare. They also inspect conditions throughout the custody suites and check on stocks of items, such as replacement clothing, reading materials, hygiene products and meals. They also check that religious articles are stored appropriately. All visits are reported to our office, and we share our data with the Independent Custody Visiting Association (ICVA) to help collation of national figures for the Home Office.

We truly value our volunteers and their commitment to custody visiting. In 2022-23 we plan to hold a Thank You event for all our volunteers to show our appreciation.

This year we recruited volunteers from a more diverse background and age group, to ensure the scheme was more representative of the community. We now have around 20 volunteers undertaking this role and are actively seeking new volunteers. The scheme has developed its own recruitment video to give an insight into the day in the life of a custody visitor. This will be published in 2022-23.

Independent Custody Visitor: *“This is my second stint as a volunteer role, it’s the first one I’ve done with the OPCC but it’s something I find really rewarding and I would definitely encourage anybody to get involved with that.”*



SCHEME PERFORMANCE

In 2021-22, 65 detainees were visited face-to-face by ICVs at Clough Road custody suite. Telephone calls were made into Clough Road Hull custody suite until October 2021 as volunteers were not able to visit custody due to Covid restrictions. The telephone calls were not as impactful as face-to-face visits but still ensured the custody suite remained under public scrutiny. Birchin Way Grimsby did not receive any visits due to the impact of the pandemic on ICV numbers. Following a recent recruitment drive, we now have new volunteers covering Clough Road and Birchin Way sites. They are currently undergoing training.

Further information on our Independent Custody Visitors scheme can be found via the following link: <https://www.humberside-pcc.gov.uk/Our-Work/Scrutiny-Volunteers/Independent-Custody-Visitors.aspx>

INDEPENDENT SCRUTINY

In July 2020, our office commenced a review of current scrutiny arrangements. As part of the review, we considered practices in other areas. It was clear that these varied considerably, as did reporting and the issues scrutinised.

Findings indicated a few issues, including the need to improve reporting, as well as providing an opportunity to refresh our approach to individual scrutiny areas and reach out to a wider range of local people to be involved in scrutiny. The review provided an opportunity to bring together monitoring and challenge around the statistical and other information as well as the analytical requirements.

There was also a clear link across to our governance and how any scrutiny 'fits' into this. The office had in place an assurance process that worked well, so it was important to put in place a scrutiny framework that better informed policy and enabled the Police and Crime Commissioner to more effectively hold the Chief Constable to account for how he exercised his functions to deliver an efficient and effective police service.

The recommendations included:

1. Developing a new Independent Ethics and Scrutiny Board, removing and replacing the existing Ethics Panel.
2. Recruiting a paid Independent Chair for the Independent Ethics and Scrutiny Board.
3. Recruiting Independent Members for both Police Powers Scrutiny Group and Hate Crime Scrutiny Group to ensure the correct level of representation.

The key change was moving to a more community-led and independent approach, with the office providing the support they required. By improving this representation we have been able to better influence local needs and benefit from differences in thinking, points of view and approaches that such diversity brings. For the Use of Police Powers Scrutiny Group, we were particularly interested in hearing from those affected by use of police powers. For the Hate Crime Group, we were seeking volunteers with lived experience of hate crime who could help us effectively scrutinise the police response.

Independent Scrutiny Group Member: "It gives me something to do, and it gives me an opportunity to put something back into policing and supporting the police on behalf of the communities of Humberside."



Hate Crime Scrutiny Panel Member: "By bringing in members of the community to independently look at things it keeps it fresh, it keeps it clear and transparent. You get so much out of it in terms of volunteering, you're giving something to the community, it helps you feel you're part of the community and also you get back because you get involved with some really interesting work, and I would recommend anyone to apply for it."

EXTERNAL INSPECTION

Scrutiny Volunteers met 4 times in the year and their findings are now helping to inform the Independent Ethics and Scrutiny Board (which meets quarterly), which in turn informs the Police and Crime Commissioner's discussions with the Chief Constable and others.

Our office also recruited an Independent Chair who brings a wealth of experience and knowledge. The Chair now plays a key role in supporting the Police and Crime Commissioner to objectively explore ethical issues and matters raised through scrutiny, in depth and from multiple perspectives, with the purpose of generating genuine and positive organisational learning, informing our policy and priorities, challenging things when appropriate and creating openness and transparency. The Ethics and Scrutiny Board is the overall 'home' for our scrutiny activity.

In addition, during the year we recruited over 20 individuals from within and representing our community to sit on the Police Powers and Hate Crime Scrutiny Groups. They cover more evenly a mixture of North and South Bank representatives and have been vetted where we were able to do so, although there were cases where this was not possible due to personal circumstances – in such cases, we have an agreed risk management process in place.

The meetings continued online throughout the pandemic period. In future the Independent Chairs will produce annual reports for their areas of business to share with the public.

Further information on our Scrutiny Volunteers can be found via the following link: <https://www.humberside-pcc.gov.uk/Our-Work/Scrutiny-Volunteers/Scrutiny-Volunteers.aspx>

Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) assesses police force performance in England and Wales. Their programme of inspections, called PEEL (Police Efficiency, Effectiveness and Legitimacy) assessments, look at how well each of the 43 forces in England and Wales:

- ▶ Provides value for money (Efficiency).
- ▶ Cuts crime (Effectiveness).
- ▶ Provides a service that is fair and treats people properly (Legitimacy).
- ▶ Focuses on vulnerability.

The most recent PEEL Assessment was published in May 2019 (covering the 2018 period) in which Humberside Police received a rating of 'Good' overall. The Force is due for inspection in July 2022. This will involve a range of fieldwork and reality testing, with inspectors due to visit a broad range of front-line locations. The outcome of the PEEL inspection will be reported during 2022-23 and the public will be informed when the results are made available.

In addition, HMICFRS conducted several thematic inspections during the year. The Police and Crime Commissioner was assured that the Force had been actively progressing all the relevant recommendations and areas of improvement from these inspections during the year. The Force continued to be in a strong position in relation to progress against thematic recommendations.

Further information on the role of HMICFRS can be found via the following link: <https://www.justiceinspectors.gov.uk/hmicfrs/>

STATUTORY OPERATIONS

2021-22 was a busy but progressive year for the Statutory Operations Team who continued to drive improvements to staffing structures and administrative processes.

Key measures below give an indication of the workload demand in terms of daily business.

Public correspondence, Councillor and MP enquiries

374 cases were received comprising enquiries from members of the public and public office holders such as MPs. All cases were triaged, logged and assessed for allocation to an appropriate member of our team to ensure that matters were addressed, and responses provided. Use of the Pentana system continued to be developed and 2021-22 saw improvements to case management processes and reporting measures.

It is worth noting that this figure does not account for enquiries received by our office which related to matters that fell outside of the Police and Crime Commissioner's remit or general sales / information sharing emails. All such enquiries were assessed at the point of receipt and signposted to the appropriate agency, such as Humberside Police.

Freedom of Information (FOI) requests

35 FOI requests were received, and responses provided to requestors. FOI requests provide the team with an opportunity to drive continuous improvement in terms of our transparency schedule – and in cases where information was released to a requestor, it was also published on our website.

This figure does not account for enquiries received by the OPCC which related to Force business. Such cases were signposted to Humberside Police at the point of triage.

The average time taken to respond to FOI requests during the year was 6 days.

Complaints against the Chief Constable

0 (zero) complaints against the Chief Constable's own conduct were recorded during the year.

Complaint Reviews

Changes to police complaints legislation made in February 2020 introduced a new duty for our office to act as an impartial review body of police complaint outcomes. This mutual responsibility is shared with the Independent Office for Police Conduct (IOPC). Whilst the Statutory Operations Team retained responsibility for all related administrative processes including liaison with the complainant and Force, use of an independent review adjudicator provided through Sancus Solutions enabled us to offer assurance of fairness, impartiality and cost effectivity whilst providing a consistently high level of service. We developed a series of FAQs about the review process and our remit, which are provided upon acknowledgement of a case, and are also accessible via our website.

Further information on our complaint reviews can be found via the following link: <https://www.humberside-pcc.gov.uk/Contact/Application-for-a-Complaint-Outcome-Review.aspx>

Review outcomes were published quarterly and included complaint allegations, complaint outcomes, review findings and any recommendations made to the Force.

We received 112 individual Complaint Review applications during 2021-22, of which:

- ▶ 96 were valid and reviews were completed (15 were upheld which represented a 16% upheld rate).
- ▶ Recommendations made in respect of 15 upheld reviews.
- ▶ 5 were passed to the IOPC as the correct review body following initial assessment of complaint allegation thresholds.
- ▶ 2 were withdrawn by the complainant.
- ▶ 9 were invalid (reasons include review period being significantly out of time, no right to review, applicant not eligible).

Further information on our Complaint Reviews can be found via the following link: <https://live-pcc-humberside.cloud.contensis.com/Your-Police/Complaint-Review-Transparency-Log.aspx>

Complaints, Standards and Conduct

Our responsibilities as a mutual oversight body sits with the Statutory Operations Team and 2021-22 saw processes developed for related activity:

- ▶ Strategic oversight of Force performance against similar forces with an effective assurance framework.
- ▶ Monitoring organisational recommendations made by the IOPC.
- ▶ Monitoring complaint investigations over 12 months.
- ▶ Decision-making regarding provision of financial assistance for officers requesting legal representation, having acted in good faith.
- ▶ Appointment of Independent Panel Members and Legally Qualified Chairs to misconduct hearings (7 hearings supported in 2021-22).
- ▶ Appointment of Independent Chairs for Police Appeals Tribunals (PATs) and case administration (2 PAT hearings supported in 2021-22).
- ▶ Application for and management of Police Pension forfeitures.

Transparency

The development of a newly created Senior Administrator post and realignment of the Personal Assistant role during the year enabled improvements and streamlining of several internal processes.

During 2021-22 the following contributed towards our transparency requirements:

- ▶ Decision Records and signed agreements. <https://www.humberside-pcc.gov.uk/Transparency/Decision-Log/Decision-Log-2022.aspx>
- ▶ Purchase Orders, invoice payment, payment of fees and expenses. <https://live-pcc-humberside.cloud.contensis.com/Transparency/What-We-Spend-and-How-We-Spend-It/What-We-Spend-and-How-We-Spend-It.aspx>
- ▶ Management of registers such as data assets, gratuities, business interests. <https://live-pcc-humberside.cloud.contensis.com/Transparency/Lists-and-Registers/Lists-and-Registers.aspx>
- ▶ Police and Crime Commissioner and Chief Executive diary management. <https://live-pcc-humberside.cloud.contensis.com/Transparency/Who-We-are-and-What-We-Do/Who-We-Are-and-What-We-Do.aspx>
- ▶ Human Resource records and related administration.
- ▶ Health and Safety requirements.

COMMUNICATIONS AND CAMPAIGNS

HOW WE COMMUNICATE

External – Website – Social Media – Online Video Blogs – My Community Alerts (30,000+ subscribers) www.mycommunityalert.co.uk

Media – Press Releases – Interviews – Local Magazine Articles - <https://live-pcc-humberside.cloud.contensis.com/News/Latest-News.aspx>

Transparency – Publishing all required statutory information - <https://live-pcc-humberside.cloud.contensis.com/Transparency/Transparency.aspx>

Reports – Police and Crime Plan, Annual Report and Delivery Plan -

<https://live-pcc-humberside.cloud.contensis.com/Our-Work/Police-and-Crime-Plan.aspx>

<https://live-pcc-humberside.cloud.contensis.com/Our-Work/Delivery-Plan.aspx>

OUR OBJECTIVES

- ▶ Raise public awareness of the Police and Crime Commissioner and our office (the Office of the Police and Crime Commissioner).
- ▶ Inform the public on our roles and responsibilities.
- ▶ Promote campaigns to further the aims of the Police and Crime Plan.
- ▶ Report and inform on community initiatives.
- ▶ Consult on major decisions such as the Council Tax Precept and Police and Crime Plan.

INFORMING THE PUBLIC

Since Jonathan Evison was elected as Police and Crime Commissioner in May 2021, we have expanded our traditional communication channels: website, social media etc. and published regular articles in Local Authority magazines. This has ensured that our information reached every household in the Humber region. We informed on the Commissioner's work, local funding awards and how we have worked to improve community safety, tailored for each of the four council areas.



[Click here to watch the video](#)

During the year we started a series of regular video blogs from the Police and Crime Commissioner to complement the magazine articles. The blogs were published on our website and social media channels as some audiences preferred watching to reading.

The Police and Crime Commissioner was regularly out visiting community representatives, meeting the public and our partners. In 2022-23 we will begin a series of online 'Meet the Commissioner' events which will allow the public to hold a Question and Answer session with the Police and Crime Commissioner. We have found that these events have attracted a broader audience from across our area, rather than holding a series of localised in-person events which were often poorly attended.

OUR CAMPAIGNS

Throughout the year we ran targeted campaigns to raise awareness of services which supported people affected by domestic abuse. We used strong imaging and messages on social media, external adverts on buses and billboards and radio commercials.

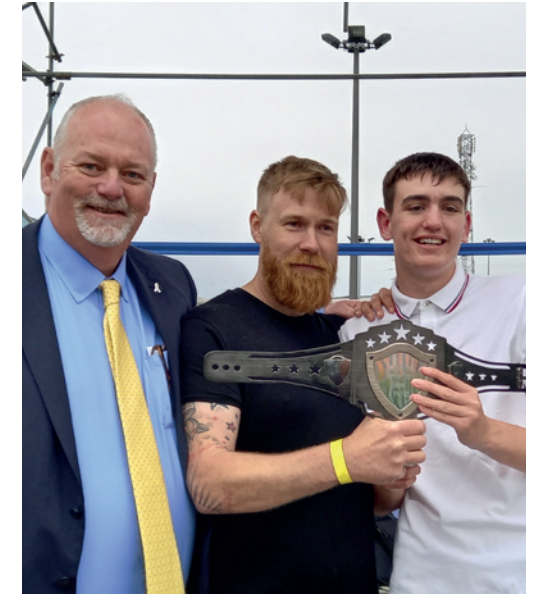
In 2021-22 we also began a second strand of the campaign which targeted the perpetrators of abuse, encouraging them to seek help to change their behaviour.

Our campaign images were backed up with web pages at:

www.youarenotalone.online

www.helptostop.online

A comprehensive fraud awareness campaign “Say No to Fraud” was launched in 2021. If you become a victim of fraud, the impact can be considerable and have a huge impact on your confidence and wellbeing as well as your financial situation. Say No To Fraud featured the real stories of local victims of fraud and aimed to reduce the number of victims by committing to increase knowledge of the types of fraud, the methods used by the criminals and advice on how to protect yourself and those you love from becoming a victim of these crimes.



POLICY AND PARTNERSHIPS

VICTIMS SERVICES

A clarity of the 'Humberside' model for commissioning and performance managing victim services in line with recommendations from the code of compliance.

- ✓ Fundamental values of the Hub were agreed.
- ✓ Stakeholder engagement event held with criminal justice agencies.
- ✓ Specifications of the commissioned service were set out.
- ✗ Public consultation to take place to ensure the hub delivers on the wants and needs of people in the area (Shifted to Summer 2022).



COMMISSIONING AND PROJECTS

An improved, efficient approach to producing MoJ mid-year and annual returns that are currently administratively burdensome.

- ✓ Reporting template was amended to meet 2020-21 submission. Since this point the return template was changed.
- ✗ Future ambition is to procure a front-end service input from our service providers to populate the return.

We are assured that we meet the requirements of the seven-force Modern Slavery Transparency in Supply Chains statement and can articulate the benefits, including social value, from our procured services.

- ✓ Modern Slavery Statement was agreed, adopted and embedded within grants and contracts.

Seek out new opportunities through the Youth Endowment Fund and beyond to secure additional resources to continue to develop work on serious violence.

- ✓ Despite two shortlisted applications into the Youth Endowment Fund (YEF) not reaching the final benchmark, the office used the information gathered, took the learning and continued to lobby into the Home Office and Youth Endowment Fund. This influenced decisions on the announcement for a Violence Reduction Unit (VRU). The learning will be adopted and fed into the Youth Endowment Fund toolkit as part of the VRU development.

CRIMINAL JUSTICE

Targeted interventions in place for young people that reduce offending and reoffending.

- ✓ Report by Revolving Doors Agency provided useful context for Police and Crime Plan and funding bids. Pilot project with the business community funded in North East Lincolnshire.
- ✗ Opportunity to fund additional interventions through the VRU.

Final Evaluation of the AAMR Project that will inform Humberside approach to using this technology in the future.

- ✓ An evaluation report was produced: (<https://www.gov.uk/government/statistics/ad-hoc-alcohol-monitoring-statistics>)
- ✓ An additional statistical report on AAMR was also produced.

Creation of Partnerships Manager role to bring together the work of CJB, CSPs and Yath Regional Rehabilitation Partnership, focussed approach to connecting work to reduce reoffending.

- ✓ Partnerships Manager in place and has made contacts with agencies and attended meetings to represent the Police and Crime Commissioner.
- ✗ Further roles to be added to the team to support activities in the areas of Youth & Early Intervention and Criminal Justice, including women in or at risk of entering the Criminal Justice System and Reducing Reoffending (all pending appointment).



AAMR Project
Ankle Tag

POLICY AND PARTNERSHIPS

DOMESTIC ABUSE

OPCC to work with WINNER (PRWC) to market the TELER product across our local, regional and national networks.

- ✓ TELER was adopted by North East Lincolnshire Council and lined up with future commissioning arrangements. TELER was also adopted by Preston Roads Women's Centre (PRWC) and included within the Terms and Conditions for OPCC IDVA funding.
- ✗ There is work ongoing between PRWC and The Blue Door to link TELER with MODUS case management system.

Public Health Approach to Domestic Abuse (PHADA) Partnership established with clear terms of reference, baseline data and initial programme of work.

- ✓ A strategic multiagency board was set up in November 2021, chaired by the Police and Crime Commissioner. The Board met every quarter, had in place a set of terms of reference and was informed by an annual Domestic Abuse prevalence profile.
- ✓ An expert reference panel was set up to support the Public Health Approach to Domestic Abuse (PHADA) project and a literature review of Domestic Abuse (DA) programmes and interventions developed by our Research Intern placement posts in collaboration with the University of Hull.
- ✓ A programme of work is currently in development with several interventions underway focussing on public awareness perpetrator focussed campaigns in Domestic Abuse (DA) hot-spots, a feasibility study looking at the effectiveness of audio enabled alarms as a deterrent to perpetrators of DA, and a pilot working with education providers to become trauma informed and increase protective factors for children affected by domestic abuse.

REAL
STRENGTH IS
CONTROLLING
YOURSELF,
NOT YOUR
PARTNER.

Being abusive is a choice. Take control of your actions and get help to change your behaviour.



HELP TO STOP ABUSIVE BEHAVIOUR
www.helptostop.online or call 0808 8024040

HUMBERSIDE CRIMINAL JUSTICE BOARD

The Commissioner continued to Chair the Humberside Criminal Justice Board (HCJB), made up of senior representatives from the Criminal Justice agencies in the Humber region.

The core members were:

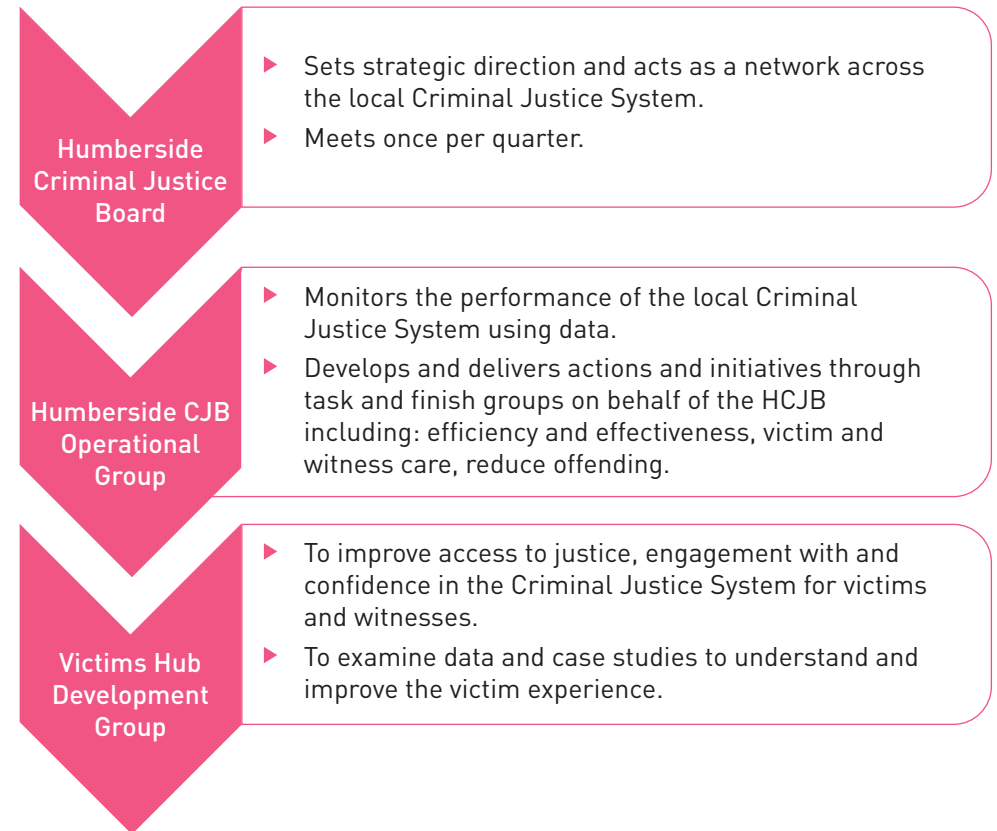
- ▶ Humberside Police
- ▶ Crown Prosecution Service
- ▶ Her Majesty's Courts and Tribunals Service
- ▶ Her Majesty's Prison Service
- ▶ The Probation Service
- ▶ Youth Offending Teams
- ▶ Office of the Police and Crime Commissioner

The Board also included representatives from:

- ▶ Victim Support
- ▶ Citizens Advice Witness Service
- ▶ Legal Aid Agency
- ▶ Humber NHS Foundation Trust
- ▶ Clinical Commissioning Group (one of Hull, East Riding, North Lincs or North East Lincs)
- ▶ Public Health
- ▶ University of Hull

The HCJB was supported by two sub-groups:

1. Operations Group, which looked in detail at performance across the Criminal Justice System, at joint working between agencies, efficiency and effectiveness and reducing offending.
2. Victim and Witness Care, which oversaw the area's compliance with the Victim's Code of Practice and used case studies to improve inter-agency working to improve the experience of victims and witnesses in the criminal justice system.



KEY ACHIEVEMENTS IN 2021-22

The Criminal Justice Board (CJB) was restructured ahead of plans to further develop Local CJBs. The board met on a thematic basis, driven by national criminal justice changes and the local Police and Crime Plan. Meetings in 2021-22 focussed on Drug and Alcohol Misuse via the government's 10 Year Drug Strategy; and Violence against Women and Girls, including the End to End Rape Review.

Future meetings will look at other thematic areas including Antisocial Behaviour, Rural Crime and Early Intervention and Youth Offending.

PARTNERSHIPS

COMMUNITY SAFETY PARTNERSHIPS

Community Safety Partnerships (CSPs) are statutory partnerships in each of our local authority areas. They are funded by the Police and Crime Commissioner to deliver interventions that improve community safety and help local people. During 2021-22 we restructured the funding the Police and Crime Commissioner provided to CSPs to ensure three-year certainty and greater transparency and accountability. The Partnerships Manager represented the PCC at the CSPs.

See later in the report under 'Commissioning and Granting' for further details of funded projects.

YORKSHIRE AND THE HUMBER REHABILITATION PARTNERSHIP

This partnership is led by the Probation Service and ensures consistency of approach in the interventions that drive reoffending in Yorkshire and the Humber (YaTH). The Police and Crime Commissioner represents the Humber region at these meetings, and the Partnerships Manager sits on the tactical group that links their strategies to a reduction in reoffending.



VICTIMS' HUB

The Police and Crime Commissioner commissions victim support services for the Humber. The vision of the Victims' Hub is to commission a service that brings the support service for general victims of crime closer to the excellent local provision for victims of the most serious offences. The aim is that all victims of crime can access a service that supports them through the criminal justice system and helps them cope and recover regardless of whether they report the crime to the police. The ambition for the hub is to exceed the expectations of the Victims' Code of Practice 2021 and the forthcoming Victims' Law.

The Hub is underpinned by five core principles:

Accessibility:

A safe place for anyone to report an incident and feel listened to and supported.

Understanding:

Listening to the victim and meeting their needs and wants.

Support:

Being there for the victim throughout their journey and connecting them to the right agencies at the right time.

Advocate:

To represent the victim's interests to the criminal justice system and drive improvement when things go wrong.

Independence:

The Hub will be independent from the criminal justice agencies and be a representative of victims of crime.

TAKING A PUBLIC HEALTH APPROACH TO ADDRESSING DOMESTIC ABUSE

A public health approach seeks to bring together a range of partners from the statutory and voluntary community sector to focus primarily on early intervention, prevention, enforcement and support for victim-survivors, using an evidence-based methodology.

During the year we set up a strategic board which was comprised of key partners with the joint aim of working together to reduce and help prevent domestic abuse, sharing good practice and working together to understand the drivers of Domestic Abuse (DA) and how we can better support communities to increase protective factors. Underpinning this work is a standard public health model:



We use this model to guide the work of the Public Health Approach to Domestic Abuse (PHADA) Board:

- 1. SURVEILLANCE:** An annual prevalence profile is produced by our Analyst that helps to better understand the locations where domestic abuse is occurring and when.
- 2. RISKS & PROTECTIVE FACTORS:** The prevalence profile helps to understand who is most impacted by domestic abuse. We commissioned a survey of women and girls to better understand how and why women were most impacted and who is committing the harm – this also identified some of the barriers to reporting, you can find the research here: <https://www.humberside-pcc.gov.uk/Document-Library/DA-and-VAWG/Understanding-VAWG-in-the-Humber-area-June-2022.pdf>
- 3. DEVELOP INTERVENTIONS:** We partnered with the University of Hull to recruit two Research Interns who undertook a literature review of interventions aimed at:
 - a) supporting children living in violent homes
 - b) male perpetrators of abuse.
- 4. IMPLEMENTATION:** We have commissioned a couple of pilot studies, one funded by Home Office 'Science, Technology, Analysis & Research' fund aimed at determining the effectiveness of audio alarm warning notices as a deterrent to perpetrators of domestic abuse, research findings due in Autumn 2022. The second pilot commences in September 2022 and is designed to create trauma-informed education settings within a community with high levels of recorded domestic abuse and will be evaluated by a small multi-disciplinary team from the University of Hull.

Public Health Approach to Reducing Domestic Abuse

Key Outcomes

- To reduce harm through sustainable interventions aimed at perpetrators of Domestic Abuse;
- To reduce high-harm offending/reoffending by working together to protect the most vulnerable.
- To identify interventions aimed at reducing the harm experienced by children and young people.

Taking an evidence led approach

- Baselining of reported abuse to find areas of high density and harm.
- Analysis of perpetrator demographic to best target interventions.
- Commissioned research by Dr Jessica Taylor to uncover hidden violence and abuse.
- Researched evidence base for interventions for children, young people and adults.

Ref: <https://www.who.int/groups/violence-prevention-alliance/approach>

Working in Partnership

- Domestic Abuse is a societal issue and requires a multi-agency approach to identify and reduce risk factors.
- Creation of a Humber wide Strategic Group to develop long term public health strategy for our local community

Disproportionate impact on Women

Nationally 73% of Domestic Abuse Victims are Women (Ref 1)
This rises to 93% when the offence is Sexual (Ref 1)

Key Humber Data (April 20 - Mar 21)

18.7% of recorded crime was Domestic Abuse (Ref 1)
Ranked 9th for Domestic Abuse Rate in England as Wales (Ref 3)
44 Recorded Domestic Abuse Crimes per day (Ref 2)

Between March 2018 and March 2020 a total of 9 Domestic Homicides were recorded. In all cases the suspect was either Partner, Ex-Partner, Parent, or Family member. (Ref 4)

1) <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/datasets/domesticabuseprevalenceandvictimcharacteristicsappendixtable1> (Table 1)
2) Average based on 16,007 crimes recorded
3) <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/datasets/domesticabuseinenglandandwalesnational> (Comparison based on Per 1000 rates)
4) <https://www.ons.gov.uk/peoplepopulationandcommunity/crimeandjustice/datasets/domesticabuseprevalenceandvictimcharacteristicsappendixtable16> (Table 16)

PARTNERSHIPS

ENDING 'VIOLENCE AGAINST WOMEN AND GIRLS' (VAWG)

We know from national and local research that women are disproportionately affected by particular crime types, particularly domestic abuse and sexual violence. We worked in partnership with Humberside Police to form a partnership and a series of pledges to work together in ending the violence, the partnership is in its early stages and links closely with members of the public through the Independent Advisory Group on VAWG, you can find out more and join the VAWG IAG here:

<https://www.sectorsupportnel.org.uk/wp-content/uploads/2022/01/HPolice-IAG-SocialMediaCreatives-1080x566px-Women-Chosen-v7.pdf>



STEP UP CAMPAIGN (£10,000)

Funding from the Ministry of Justice was utilised to help develop a Bystander Intervention aimed at students aged 16+

<https://www.hull.ac.uk/choose-hull/student-life/student-support/step-up>

The materials include interactive videos, digital posters and information to help men and women better understand how to help prevent and safely intervene when a woman is being harassed or intimidated.

SERIOUS VIOLENCE

The office is working with partners to take an evidence-based whole-system (or public health) approach to preventing and reducing serious violence.

In 2021-22 we supported Humberside Police to secure £390,000 of Home Office funding for Hotspot Policing, which delivered additional patrols to deter violence in identified priority locations.

In March 2022 the Home Office announced that it had earmarked funding to the Police and Crime Commissioner to establish a multi-agency Violence Reduction Unit (VRU) for the Humber area. A total of £3.5m will be made available between 2022-23 and 2024-25 to resource the VRU and the interventions it will commission to prevent and reduce serious violence. The office worked closely with partners, including local authorities, Humberside Police and the NHS, to submit a successful proposal and will secure the funding in April 2022.

Alongside this, Humberside Police were provisionally allocated £1.3m from the Grip programme for 2022-23 to 2024-25, which will extend the approach taken in hotspot policing and add additional resources for problem-solving activity.

The VRU and local Grip programme will go live in 2022-23, building on work already underway on the Public Health Approach to Domestic Abuse (PHADA).

COMMISSIONING AND GRANTING

The office works collaboratively with strategic co-commissioning partners across Health and Justice.

Securing additional funding

In 2021-22, £1.02 million of additional funding was generated through the OPCC applying for additional grants and funding bids to fill gaps in the system, increase capacity within the workforce and meet local community need. This included:

Child and Adolescent to Parent Violence and Abuse (CAPVA) – (£200k)

Successful funding application for perpetrator funding and some match-funding from our office, which enabled the Who's in Charge and CAPVA models across the Humber region.

A child to parent violence (CPV) programme was developed. This programme aimed to support families whose children were being abusive or violent, or who may be deemed out of parental control – this involved eight weekly sessions, each about 2½ hours in length, with a ninth follow-up session two months later. This was to review targets set and offer alternative strategies as well as further support if required. For those parents whose children were aged between 8 -18, running alongside the programme was RYPP (Respect Young People's Programme), an intervention designed to affect the long-term outcomes that the programme aims to achieve, namely:

- ▶ Decreased violence and abuse in close relationships.
- ▶ Decreased criminality for young persons in later life.
- ▶ Improved welfare and functioning for young persons.
- ▶ Improved welfare for parents and siblings.

Male Rape Support Fund - (£57k)

A peer-to-peer support network for survivors of rape and sexual violence, this included the delivery of recovery toolkits and a volunteer support network.

Safer Streets Fund – West Marsh Project - (£432k)

<http://www.capacitybuildings.org.uk/wp-content/uploads/2022/06/SS-final-newsletter-small.pdf>

- ▶ 7 new monitored CCTV cameras and their associated signage.
- ▶ Improved lampposts with brighter LED lighting.
- ▶ 25 new or repaired alley gates.



Safer Streets delivered a wide range of activities specifically targeted at older residents. The Over 50's Social Club at the Community Centre were Community Champions for older residents, helping us try out ideas to help make people feel safer and more secure in their homes and community. The project engaged with the Macaulay Area Action Group, St Hugh's Community Centre and older people on allotments, using Grimsby in Bloom as well as residents in almshouses and the residential areas. "Stay Safe" guides were distributed and copies of "The Little Book of Big Scams" were delivered widely and backed up with many talks on scams. "No Cold Caller" window stickers were shared, along with leaflets on avoiding doorstep scams and protecting your house against burglary. "Message in a Bottle" bottles were distributed. Social events at the community centre, at the allotments and at other venues were used to reach older people and share support materials.

COMMISSIONING AND GRANTING



436

security referrals submitted



347

homes fitted with target hardening devices



7 CCTV cameras

and 3 ANPR cameras installed to combat drug dealing and fly tipping



18

brand new gates fitted to alley gates



Community Champions taking responsibility for maintenance and sustainability of the spend

The project included a re-design of Haycroft underpass. It used to be dark, overgrown, and covered in graffiti - not everyone's favourite route through West Marsh. Through the Safer Streets project, work on the underpass has changed its appearance completely. Residents are now already sharing their thoughts about how the improvements have once again made them feel happy to use it. Local social enterprise Capacity Buildings Ltd were awarded funds through the Safer Streets West Marsh Wallet to commission local artist Lynsey Powles to repaint the whole underpass using artwork inspired by West Marsh residents.





Building capacity in ISVA (Independent Sexual Violence Advocates) and IDVA (Independent Domestic Violence Advocates)

- ▶ £105k – ISVA
- ▶ £234k – IDVA

Capacity increased during the year to build the workforce to meet increased demand, namely complex needs and support through multi-agency risk assessment conference (MARAC) caseloads. This enabled caseloads to be brought into recommended levels in terms of nationally recognised Safe Lives and Lime Culture standards.

COMMUNITY SAFETY PARTNERSHIPS (CSPs) (£1.4m)

During 2021-22 the Police and Crime Commissioner invested £1.4m in Community Safety Partnerships, including contributions to Safeguarding Children Partnerships, Safeguarding Adults Board and Youth Offending Teams. Funding also included a Crime Reduction Fund (CRF) that was administered via the CSP's that third sector organisations could bid into. This supported essential core capacity for these partnerships and services, and several projects. Some examples of projects funded are provided below.

Youth Activities (£25k)

In the East Riding, CRF funding helped to establish youth provision for community cohesion and crime reduction, providing support for young people, improving mental health and wellbeing - building positive relationships with local authorities and the community, life-skills and provision of diversionary activities.

Funding also supported:

- ▶ Detached youth work project in Hornsea.
- ▶ Focussed youth work in Pocklington to address levels of ASB in the area.
- ▶ Tablers Wood Scouts campsite - CCTV installation to reduce ASB and criminal damage.
- ▶ School/community garden to support the learning experience of young people disengaged from mainstream education.

Community Safety Projects (£133k)

Within North Lincolnshire there was significant investment from the Crime Reduction Fund to tackle community Safety issues, this included:

- ▶ Everest Road - barrier fencing and interventions for nuisance vehicles.
- ▶ ANPR cameras at Westcliff.
- ▶ Operation Yellow Fin to address nuisance motorbikes.
- ▶ Forge Homelessness project.
- ▶ Blue Door Re:Set outreach programme.
- ▶ Oasis Community Hub.

COMMISSIONING AND GRANTING

THE BLUE DOOR ISVA SERVICE (BUDGET £307,072)

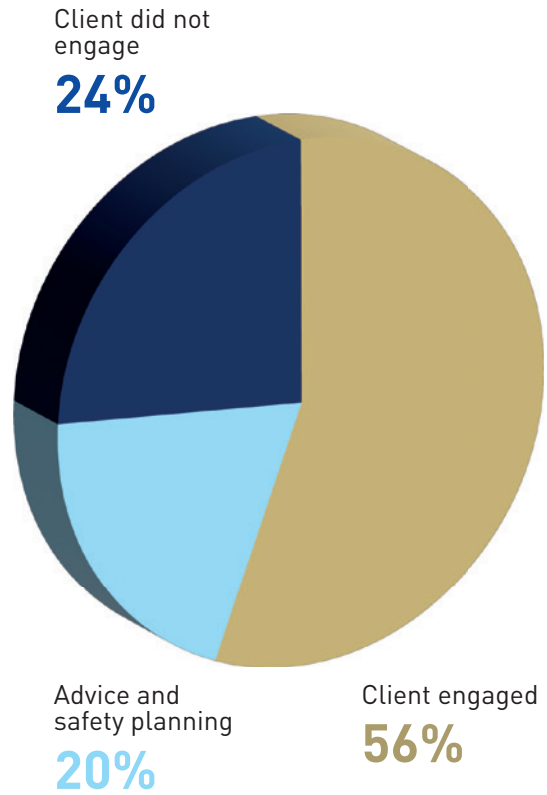
During the year, our office directly commissioned The Blue Door, a third-sector provider who delivered support and therapeutic interventions to victims of sexual assault across the Humber region. This included the Independent Sexual Violence Advisor (ISVA) and Young Persons Independent Sexual Violence Advisor (YP ISVA), who provided invaluable emotional support and guidance for victims experiencing (or who had historically experienced) the traumatic effects of sexual assault. Support included helping someone report, emotional support through the whole judicial process, forensics and DNA retrieval support, dealing with trauma and access to counselling. They worked in partnership with other specialists to build resilience around reducing repeat victimisation. The service continued to be funded by our office to fulfil quality standards accreditation, increase service quality and evidence quality standards.



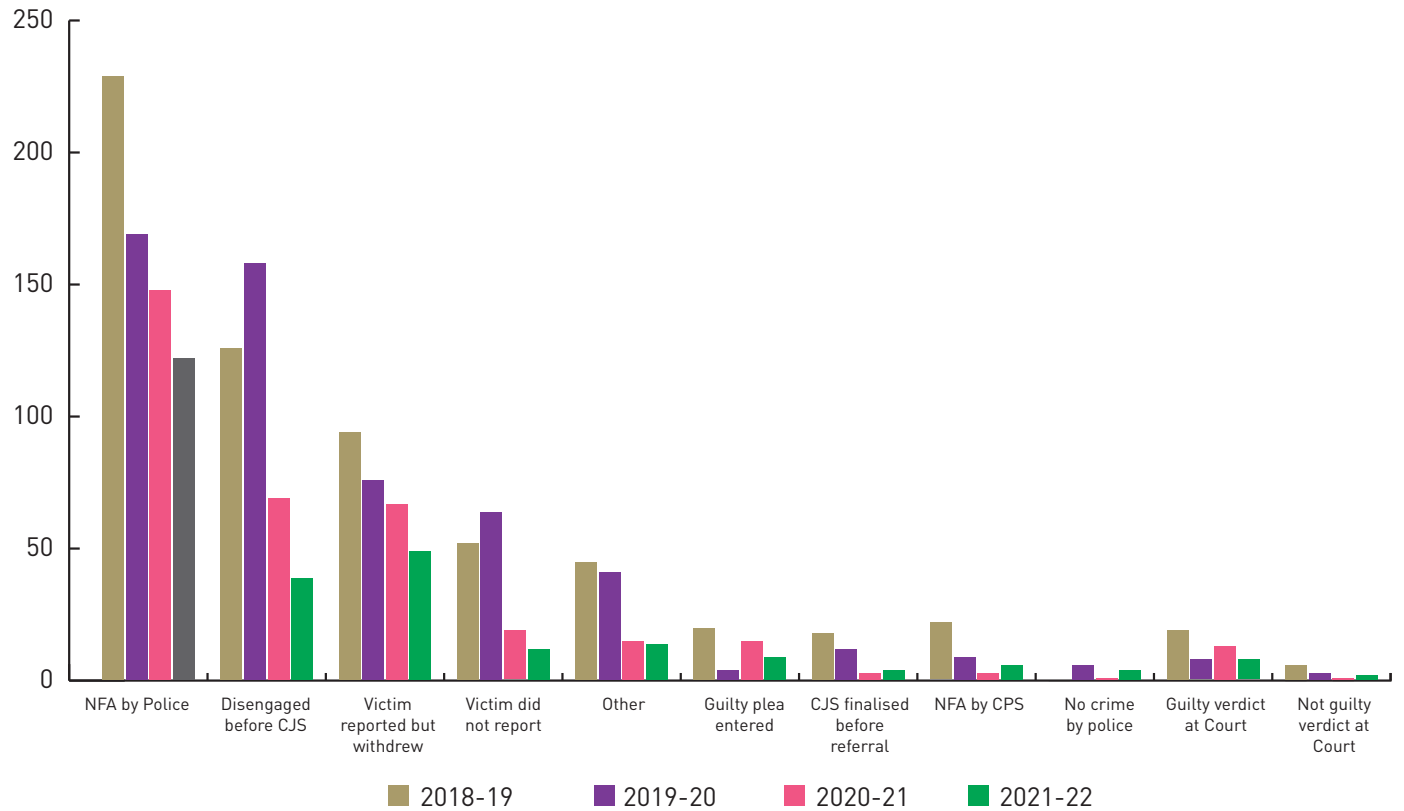
What difference the service has made

- ▶ Attended Crown Prosecution Service Rape Scrutiny Panel meetings in Leeds to add local input and support local service improvement.
- ▶ Continued training new police officers within Humberside Police at their induction on the services provided locally to victims of rape and serious sexual assault.
- ▶ Five weeks of ISVA Awareness Training to all Protecting Vulnerable People (PVP) officers and input training on the PIP2 Detective course.
- ▶ 877 referrals – an increase of 6% from the previous year – showing the start of an upward trend.
- ▶ 8,059 risk and safety assessments completed on individuals working with the ISVA service – an increase of 90%.
- ▶ 1,900 contacts and enquiries completed by the ISVAs with partner agencies.
- ▶ Six weekly triage meetings with the Anlaby Suite (Child Sexual Assault Service) to discuss referrals and engagement.
- ▶ Court Support Workers on the North and South Bank of the Humber commenced work in March 2021 – providing additional support to cope with suppressed demand following the pandemic.
- ▶ Of the cases closed during the year, 82% of clients were considered to have been engaged with the service – this is an increase of 7% compared to the previous year.
- ▶ No Further Action (NFA) and Victim Withdrawal Rates reduced from previous years – this is a testament to improved communication, trauma informed approach and influence of wider system improvement.

Annual engagement 2021-22



Trial Outcomes



COMMISSIONING AND GRANTING

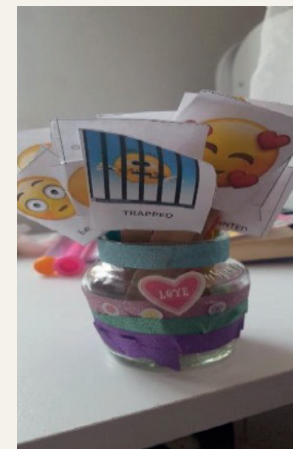
Case Study: Children's ISVA

A 10-year-old girl came into the service in June 2020, and initial support was mainly with her grandmother. The child was living with grandparents as her mother had decided to carry on her relationship and was living with the alleged abuser. Grandparents took custody of the child and the Children's ISVA supported them through the family court until they were awarded guardianship. In December 2020, the child started having contact with her paternal father which brought some additional issues and changes in behaviour.

The service commenced weekly video sessions with the young person and after the initial few relationship-building sessions, she became very engaging, and they started exploring her feelings. She loved doing craft activities, so the service organised sessions based on activities set for her which enabled exploration and expression of her feelings. She made a 'fantastic feelings' pillowcase which she used to show her Grandparents how she was feeling on good and bad days. She also made some great 'emotion lollies' which were used every session to explore how she was feeling that week.

Unfortunately her relationship with her father broke down. She asked if the service could explore feelings towards her father, mother and alleged abuser, as she was feeling very confused, with mixed emotions. The activity consisted of her drawing three circles, each one representing each of the people, and then she wrote her thoughts and feelings about each person in each circle. She was then encouraged to roll the paper up like a scroll and she tied it up with a ribbon and put it in a safe place – giving her the opportunity to express her feelings and then locking them away.

The service introduced work around going to court and giving evidence, together with exploring her feelings around this. She handled court well and the feedback was that she 'was an absolute super star', feeling comfortable with the presence of the Children's ISVA even though it was the first time they had met face to face. Her resilience and courage were amazing. The family are now awaiting sentencing after a conviction and had their final session with the service as a celebration. The service believe they have taught her the skills to continue dealing and expressing her emotions. The ISVA's support with grandparents continues until after the sentencing, supporting the cope and recovery journey.



BLUE DOOR SEXUAL VIOLENCE RECOVERY TOOLKIT (£136,036)

The SV (Sexual Violence) Recovery Toolkit commenced in 2019 and continued to provide essential cope and recovery support throughout 2021-22. Within the year the programme was expanded to cover Domestic Abuse.

The SV programme:

- ▶ Was delivered over 12 weeks within a single gender (all male or all female) group.
- ▶ Is a group programme that uses a trauma-informed and psycho-educational approach to enable clients to move forward from the trauma of experiencing sexual violence.
- ▶ Supports participants to develop positive lifestyles, coping strategies, restoring a sense of safety, and enabling people to return to active citizenship.

The Sexual Violence Recovery Toolkit was written for individuals who have experienced acquaintance, dating, stranger rape and historic childhood sexual abuse/exploitation. It is an evidence-based programme, supporting clients to be the expert and at the centre of their own recovery.

Each session lasts for two-hours, covering topics such as Sexual Violence Myths, Self-Esteem, Post-Traumatic Stress, Being Assertive, Intimacy, Healthy Relationships, Guilt and Shame.

The service also provides a DA (Domestic Abuse) Recovery Toolkit:

- ▶ Commenced in late 2021.
- ▶ 12-week programme to help people understand how DA has impacted on their thoughts, feelings and behaviours.
- ▶ Programme is designed to help them move forwards from abuse by building self-esteem, encouraging healthy communication, and creating positive coping mechanisms for the future.
- ▶ Programme runs as a small group, so they will meet other women who have been in abusive relationships, supporting each other to move forwards.
- ▶ Topics covered include Self-Esteem, Healthy Relationships, Anger and Assertiveness, Impact on Children, Boundaries and Trust, Losses and Gains after Ending an Abusive Relationship and Future Goals.
- ▶ Group is not suitable for anyone still in an abusive relationship but may be something for when the relationship ends.

FORCE CONTROL ROOM (FCR) INDEPENDENT DOMESTIC VIOLENCE ADVISOR (IDVA) (£80K)

During 2021, the OPCC commissioned the Force Control Room IDVA, delivering Rapid Early Intervention to victims of Domestic Abuse (DA) across the Humber region at peak demand times. The demands on policing from domestic and sexual abuse are well documented. This service has built new capabilities to transform service provision, preventing and reducing demand with a service-wide, multi-partnership approach. Focussed on the need for prevention, early intervention, effective engagement with victims and meaningful consequences for perpetrators, the service provides victims and their children with early and ongoing 'wrap around' support from both the police and our key partner agencies.

What difference the service has made

- ▶ In 2021-22 there were over 2,600 referrals to the Force Control Room IDVA.
- ▶ There were around 2,000 successful contacts throughout the year – this meant many individuals were provided with safety planning, risk consideration and knowledge of support within their area.

The service will be reviewed by the OPCC and Hull University during 2022, when we will consider learning and future service specification.

COMMISSIONING AND GRANTING

VICTIM REFERRAL SERVICE (BUDGET £320,522)

The Victim Support Service, originally commissioned in 2017 and delivered by Victim Support, was designed to enable referrals to be made either via the Police, another organisation, or by victim themselves. It is contactable in many ways including telephone, SMS, email, web referral and Live Chat. Victim Support Engagement Officers also reach out to local groups, communities and professionals to provide information at outreach sessions.

The service does not assume need, nor does it provide a 'one size fits all' service. It was set up to deal with standard and enhanced services in a different way, using the Victims Code of Practice (VCoP) definitions to indicate serious crime types and enhanced vulnerabilities. Standard cases receive an initial SMS text to give details of the service and how to get in contact. The triage service does a second check of standard cases, picking out any cases where there is indication of a more serious crime or vulnerability - these cases will be given a second proactive contact.

Enhanced cases are identified initially by crime type or vulnerability. Any serious crimes, as identified by VCoP, are immediately passed to a single point of contact advocate. Cope and Recovery Advocates make initial contact within 24 hours and carry out a needs assessment for that individual based on their own circumstances. Support is not time-limited and continues until the service user has had their needs addressed and have moved along a self-assessment outcomes-scale based on Ministry of Justice outcome targets.

What difference the service has made

The enhanced care package is carefully designed around the needs of the individual rather than generic responses. Outcomes achieved by individuals are measured before, during and at the end of any care package, making it possible to measure outcomes achieved for victims. Feedback from victims receiving enhanced or significant support shows clear improvements in feelings of safety, wellbeing, reintegration, feeling informed and in their experience of the criminal justice system.

Victim Support cases 2021-22

VCoP	Number of Cases	Number of cases where service user engaged with Victim Support	%
Enhanced	4,067	1,792	44.1%
Standard	12,285	406	0.3%
Total	16,352	2,198	13.4%

Good practice: areas of innovation and partnership work

All Humberside Victim Care Advocates completed and graduated from the Open College Network accredited Independent Victim Advocate (IVA) course. This professional qualification shows the experience and knowledge our victim support services offer to those experiencing crime in our area.

Provision and capacity was added to existing services for standard risk domestic abuse service users. This means there is more access to safety planning and advocacy. We aim to use this to offer proactive intervention at an earlier stage to prevent escalation.

A dedicated non-Domestic Abuse stalking post was created and worked with victims of stalking where the perpetrator was not and had not previously been in a relationship with the victim. The service liaised with the police to advocate on the victim's behalf.

Continued to provide comprehensive training inputs to new police officer recruits and provided information to existing officers around victim support services including input with rural crime officers.

Provided a digital online offer to victims to access either independently or alongside a caseworker service to support recovery. This included a digital casework option, CBT informed toolkits apps and online modules and information links.

Provided a professional children and young people service working in partnership throughout the criminal justice system in a dedicated space. Provided holistic support to children, young people, siblings, parents and guardians where a young person has been a victim of, or witnessed, crime. The service utilised tools and resources to engage with young people to provide support which is led by the victims.

REMEI: RESTORATIVE SERVICES (BUDGET £150,000)

The Restorative Justice (RJ) provider in the Humber region is Remedi. RJ involves communication between persons who have been harmed and who have caused harm (victims and offenders). It gives the victim an opportunity to explain the real impact of the crime and the offender to understand the harm caused and to make amends. The holistic approach enables everyone affected by another's actions to play a part in the RJ process. Communication is facilitated by a face-to-face meeting (in person), indirect verbal (questions passed back and forth by Remedi), or indirect letter exchange (by those involved but exchanged by a Remedi worker).

What difference the service has made

- ▶ During 2021-22, Remedi worked with 269 referrals of which the majority were from Humberside Police, National Probation Service and Youth Offending Teams. This was an increase of 238 referrals from 2020-21.
- ▶ From a broad range of crime types included within the referrals, the majority were for restorative interventions to address violence against a person – this accounted for 97 out of the 269.
- ▶ 151 victims engaged with the service.
- ▶ 142 offenders engaged with the service.
- ▶ Majority of referrals came from Hull and North East Lincolnshire.
- ▶ Since Covid restrictions were lifted, there has been a boost in direct delivery (offender and victim in person conferencing).

Many of the cases were self-generated by Remedi. This approach has been an effective method of identifying cases where restorative justice may work for the victim. Remedi have an ethos of working 'WITH' people and not doing things 'TO' people. They feel that our office embodies this ethos and that we show a genuine interest in how they are making a difference to people's lives, with our continued support through promotional events and building time into contract management meetings for case studies and case audits.


COMMISSIONING AND GRANTING

REMEI: DOMESTIC ABUSE PROJECT (£10,000)

Remedi were commissioned during the year to deliver 10 CEASE Domestic Abuse Group Education Programmes with a focus on healthy relationships, inappropriate sexual behaviour, unwanted attention, and harassment.

What difference the service has made

- ▶ Delivered our CEASE 4 session programme for young people aged 13 - 24 years.
- ▶ The CEASE Programme enabled participants to:
 - better understand and recognise abusive behaviours.
 - better understand the role friends and relatives may play in supporting someone experiencing abuse.
 - be fully aware of actions that may be taken/sources of local support/ mechanisms for accessing that direct support available to enable young people to access and engage with that support.
- ▶ Service promotion continued alongside delivery, with representatives from partnership agencies across the North East Lincolnshire network to encourage referrals. Regular meetings were attended to discuss groups delivered and approaches for moving forwards. These were attended by Early Help, Education and NSPCC.
- ▶ Contact was made during the year with local secondary schools, colleges and Pupil Referral Units (PRUs) to highlight the benefits of the service.
- ▶ CEASE Programme was written into the North East Lincolnshire Domestic Abuse Plan so that local agencies were aware that it was available for delivery.
- ▶ Of the young people who completed the CEASE Education Programme:
 - 80% showed increased understanding around what support they could offer a family or friend if they believed they were in an unhealthy relationship.
 - 52% showed increased understanding of controlling and coercive behaviour.
 - 64% showed increased understanding of Domestic Abuse being a choice on the perpetrators part.
 - 56% showed increased understanding of risk around why a person cannot "just leave" an abusive relationship.



CEASE.
Supporting young people living with domestic violence and abuse.
Delivered by **remedi**

"I didn't realise that domestic abuse could lead to murder or that the programme is based on a true story"

"Wow I didn't realise how common domestic abuse was amongst young people"

"It's helped me to understand what my mum has been through"

HUMBERSIDE YOUNG WITNESS SERVICE (BUDGET £50,000)

Humberside Young Witness Service (HYWS) offers support to all child victims and witnesses called to court to give evidence. The service has been in operation for over 20 years, funded through contributions from the four Local Safeguarding Children Boards and the OPCC. It has previously been recognised as the winner of a prestigious UDITE Knowledge Sharing Award, recognising the ground-breaking work undertaken in developing support services for all young witnesses and victims called to give evidence in courts within the Humber region.

In the criminal justice system, some children and young people provide evidence to video, known as the ABE (Achieving Best Evidence) interview. The ABE interview may be made more than once prior to a trial, depending on the complexity of the case. HYWS arrange for the child or young person to refresh their memory, reviewing their video evidence (ABE interview) in preparation for a trial.

What difference the service has made

- ▶ Giving evidence in Court is often challenging and stressful. For children and young people, the services provided by HYWS makes a real difference to young witnesses and their families, supporting them through this difficult process. In 2021-22 there were over 100 referrals supported.
- ▶ All children and young people attending Court have a pre-court familiarisation visit to the court, arranged and supported by the Court Support Worker. The Court Support Worker liaises with the Crown Prosecution Service (CPS) and Police, as well as other agencies working with the child or family, to ensure the child is prepared and confident to be able to give their best possible evidence.

BRAKE ROAD SAFETY (SUPPORT PACKS £1,500)

The OPCC invested in road safety resources and interventions that helped to support victims and families via family liaison officers.

During 2021-22 we:

- ▶ Distributed 80 packs to bereaved families.
- ▶ Provided intensive support to 3 families through the National Road Victim Service - this included emotional and practical support.

PUBLIC HEALTH FOR SUBSTANCE MISUSE (BUDGET £978,000)

During the year, the Dame Carol Black Review (2021) was published, giving clear recommendations on workforce, increasing the capacity within the workforce, and the effectiveness of treatment intervention. Misuse of drugs and alcohol are key drivers of crime and disorder, as identified in the Home Office Modern Crime Prevention Strategy (2016).

Our office worked with key strategic partners to understand the commitment to new emerging drug strategies, working in partnership to ensure local targeted investment in criminal-justice based substance misuse interventions, in both community and custodial settings.

What difference the service has made

- ▶ Significant contribution to reducing drug and alcohol related crime within the Humber region.
- ▶ Worked in collaboration with Humberside Police and National Probation Service to invest in a pilot diversion pathway to tackle Serious Acquisitive Crime.
- ▶ Helped to achieved increased community safety.
- ▶ Reduced the impact of substance misuse behaviour through engagement with problematic substance misusers in treatment programmes.
- ▶ Contributed towards and supported a much wider local authority investment programme.
- ▶ Enabled partnerships to build on the wider Health and Wellbeing priorities, such as alcohol licensing conditions, safety in the night-time economy, Community Safety, and Adult and Children Services in both Safeguarding and Education.

Our office has excellent connections into all four unitary authorities, Public Health teams and Community Safety Partnerships, informing on areas of need to target resources.

COMMISSIONING AND GRANTING

NOT IN OUR COMMUNITY (NIOC) (£60K)

Not In Our Community is an established local anti-grooming campaign, which aims to help young people (aged 10-17) in our region and protect them and their friends from grooming and sexual exploitation.

Early intervention is vital to providing young people and communities with the tools to protect themselves. With investment from the OPCC, Not In Our Community has developed into a unique, Humber-focused resource which provides a multi-channelled way to raise awareness of child exploitation.

What difference the service has made

- ▶ During 2021-22 we launched our 5-in-5 campaign with new and fresh resources released every week for five weeks.

Week 1: 'No More County Lines' Music Video - an animated music video by the Beats Bus and local design agency INIT Creative raised awareness of County Lines, delivered alongside the 'No More Knives' animation written by author Christina Gabbitas. <https://www.youtube.com/watch?v=OvUTFxuW-To>



**"Fantastic work guys!
Keep it up"**

Youtube Feedback

"This is Awesome!"

Youtube Feedback

**"Great message,
well delivered"**

Youtube Feedback

Week 2: Anywhere Kids - an educational animation for young people delivered in partnership with the Humber Modern Slavery Partnership.

https://notinourcommunity.org/real_stories/film-session-anywhere-kids-2/



**"This is super. Hope it gets a
wide audience and reaches
many many young people"**

Youtube Feedback

**"Great work with an
important message"**

Youtube Feedback

Week 3: Ryan's Story - an interactive CCE (Child Criminal Exploitation) short film, commissioned by North East Lincolnshire Council's Young and Safe Team, which allowed the viewer to choose the path taken by Ryan.

https://notinourcommunity.org/real_stories/interactive-session-ryans-story/

**"I just wanted to say thank you
so much for what you have done
in relation to this project and how
from that 30 minute conversation
yourself, and I had way back, you
along with the teams and the
children have produced something
fantastic that will hopefully
become nationally recognised"**

Partnership Organisation Feedback





Week 4: NIOC Interact - the launch of our comprehensive e-learning platform where learners followed interactive pathways made up of a series of short educational films with quick quizzes to support learning, and video feedback provided by specialists. Progress could be tracked by group leaders, with certificates of achievement earned on completion.

<https://notinourcommunity.org/nioc-interact/>

Week 5: Trapped - a CCE short film commissioned by North Lincolnshire Council's Youth Justice Partnership and delivered with the Youth Offending Team, telling the story of how a drug related stabbing left a boy with life changing injuries, from a range of character perspectives.

https://notinourcommunity.org/real_stories/film-session-trapped/



Not In Our Community continued to be delivered with our communities, for our communities. Education is power and prevention is key.

“To watch it come together like that was incredible. The story is the most important thing that needs to grip everybody and I think it’s done its job without a shadow of a doubt. I’m really really proud to be part of such an amazing thing”

Cast Member

“It’s a very powerful piece of drama and so realistic as well”

Jonathan Evison, Police and Crime Commissioner for Humberside



HUMBERSIDE POLICE & CRIME COMMISSIONER



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