

From: Johnson, Louise
Sent: 04 January 2013 11:55
To:
Subject: RE: Request under the Freedom of Information Act 2000
Attachments: Louise Johnson.vcf

Dear , thank you for your Freedom of Information request dated 3 January 2013 in which you seek information regarding correspondence received by Humberside Police Authority between 1 December 2011 and 31 January 2012.

I am afraid that the Police Authority did not record the receipt of letters, e-mails, telephone calls or visits. The Authority received communications from the public in a variety of ways including letters, e-mails, telephone calls, feedback from public meetings, feedback from consultations and surveys, via their website etc. I am afraid that there was just no efficient means of recording all of that contact accurately nor was there seen to be any compelling business need. The information that you requested is therefore not held.

For your information, as part of the change over to the Office of the Police and Crime Commissioner systems have now been put in place to record the receipt of letters and e-mails (but not necessarily telephone calls, visits or other methods of contact). If you require further information on this in the future then please do not hesitate to contact me.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to: Kevin Sharp, Chief Executive, Office of the Police and Crime Commissioner for Humberside, Pacific Exchange, 40 High Street, Hull HU1 1PS.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Yours sincerely

Louise Johnson