

From:

Sent: 03 January 2013 20:28

Subject: Request under the Freedom of Information Act 2000

This a request under the Freedom of Information Act 2000

Dear Sir or Madam,

I would like to request a piece of information which I believe you hold.

The number of enquiries, by post, telephone, email or in person, received by the former Police Authority for your force area from members of the public of your police area between 1 December 2011 and 31 January 2012.

Public Interest

I believe there is a strong public interest in releasing this information since public engagement with public bodies generally and with police authorities in particular has been a matter of extensive public comment.

Formulation of Policy / Conduct of Public Affairs

Releasing these documents would not prejudice the effective conduct of public affairs or formulation and development of policy.

However, should you judge that parts of the material requested would come under this exemption, I request that you *redact the relevant sections* and release the documents in their entirety.

Commercial interests

I do not believe that any of the information I have requested is exempt from disclosure as a result of the exemption provided by section 43 of the Act. However, should you judge that parts of the material requested would come under this exemption, I request that you *redact the relevant sections* and release the documents in their entirety.

For example, should you judge that in releasing copies of tenancy agreements or invoices you might prejudice the commercial interests of specific suppliers, then I request that you redact the name of the supplier and release the invoice in full.

Confidentiality issues

I am not requesting confidential or personal information. I do not wish to know the identities or the addresses of any member of the public, or the nature of their enquiry. Exemptions on the 'information being provided in confidence' do not apply. The Information Commissioner advises, "information which is protected from disclosure by an obligation of confidence must have the necessary 'quality of confidence'" (*Freedom of Information Act Awareness Guidance No 2*).

Data protection issues.

I am not requesting personal information. Where necessary personal details may be redacted from any documents that you release.

Redacting personal information is a common practice - it is not acceptable to refuse to release a document simply because it contains elements of personal information that could be redacted.

Creation of new information

I am not requesting that you create new information. I believe that you will hold this information already, or certainly hold information which could readily be converted into the kind of list I am requesting.

This request does not require the creation of new information - the Information Commissioner has been very clear in the past that where a list is requested, the compilation of such a list from information held is appropriate and does not constitute the creation of new information. See also http://www.ico.gov.uk/upload/documents/library/freedom_of_information/detailed_specialist_guides/information_from_original_sources_v1.pdf

Processing of these requests

I would like to receive this information by email, sent to:

Further to section 16 of the FOI Act (duty to provide advice and assistance), if you have any queries relating to these requests or need clarification on any issue, I would be grateful if you could contact me (email:).

I would like to request that any refusal to any part of the above requests (including on cost grounds) be accompanied by a recommendation of how the request may be modified so as to be granted.

I would be grateful if you could confirm receipt of this email and provide me with FOI reference number as soon as possible.

Kind regards,