

Dear

Freedom of Information Act 2000 (FOIA) – Request for Information

Our ref: FOI952

I refer to your recent Freedom of Information request submitted to the Office of the Police and Crime Commissioner for Humberside on 13.12.2021. Responses are shown below each respective part of your request as follows:

1. How many Complaint Outcome Review's as the RRB for Humberside Police have been received in the last 5No years. This information should be provided per year for the last 5No Years.

- **To include receipt date, decision date and outcome (Complaint upheld against police, Complaint not upheld or partial upholding).**

The legal duty for the OPCC to undertake complaint outcome reviews as the Relevant Review Body began on 01.02.20 as part of reforms to police complaints legislation. The OPCC was not a review body prior to 01.02.20.

Prior to 01.02.20, complaint reviews were defined as appeals under previous legislation. Dependent on the nature of the complaint allegations, the Relevant Review Body for appeals was either the Humberside Police Appeal Body (HPAB) or the Independent Office for Police Conduct (IOPC). The OPCC does not hold information about appeals undertaken by the HPBA or the IOPC.

2020 – 81 complaint outcome reviews received for which the OPCC was the RRB
2021 – 93 complaint outcome reviews received (as at 13.12.21) for which the OPCC was the RRB

I attach a breakdown of receipt dates, decision dates and outcomes, presented by year for 2020 and 2021 respectively.

2. How many of the total complaints were reviewed internally by persons directly employed by the OPCC. This information should be provided per year for the last 5No Years to align with Item 1.

2020 – 36 reviews.
2021 – 0 reviews.

Information has been shown on the attached breakdown to align with item 1.

3. How many were handled by an external company on behalf of the OPCC. This information should be provided per year for the last 5No Years to align with Item 1.

2020 – 45 reviews.
2021 – 93 reviews (4 of which are under review as at 13.12.21)

Information has been shown on the attached breakdown to align with item 1.

4. How many of the complaints were reviewed by Police personnel or Ex Police personnel whether internally or externally. This information should be provided per year for the last 5 No Years to align with Item 1.

Reviews carried out internally are undertaken by the OPCC Statutory Operations Manager. This is classified as a police staff role under the employment of the Police and Crime Commissioner for Humberside. Reviews carried out externally are undertaken by an independent review officer from Sancus Solutions and subsequently signed off by the OPCC Statutory Operations Manager.

The OPCC does not hold records regarding the employment history of independent review officers employed by Sancus Solutions.

Yours sincerely

Right of Review

If you think that we have not supplied information in accordance with our Publication Scheme or under general rights of access then you have the right to ask for an internal review. Any request for an internal review should be made within 40 days and addressed to:

Data Protection Officer
Office of the Police and Crime Commissioner for Humberside The Lawns Harland Way Cottingham
HU16 5SN

E-mail: pcc@humberside.pnn.police.uk

We would aim to complete an internal review within 20 working days.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.